

Trinity provides nearly \$57 million in care, services

Each year stroke survivors, their caregivers and family members make the trip to Camp Menno Haven in Tiskilwa, Ill., for Retreat & Refresh Stroke Camp. The three-day weekend is filled with education, socialization, relaxation and emotional support along with swimming, fishing, canoeing, arts and crafts, music and a campfire.

“As recreational therapists, camp is a way for us to show survivors what they can still do,” said Hillary Milo, recreational therapist with Trinity Rehabilitation Services. “We get to interact with them in a real-world setting and show them how to make the activity work for them.”

The lodging, meals and rehabilitation provided by Trinity Rehabilitation Services employees, who specialize in stroke treatment and after-care as part of their everyday jobs, could make for a very pricey retreat. But by donating their time and skills, Trinity staff members help keep the cost down for participants.

Giving back

The value of that volunteerism is one such example of how Trinity gives back to the community, but there are many more examples. In addition to donations of time, Trinity provides free cholesterol and



Trinity employees Paula Maddox and Candy Eakins (in tie-dye shirts) are among the many who volunteer their time at the annual Retreat & Refresh Stroke Camp coordinated by Trinity Rehabilitation Services. The value of that volunteerism is one such example of how Trinity gives back to our community. Additional support for this year's camp is being provided by Friends of Trinity Medical Center.

diabetes screenings, supports the activities of organizations like the American Heart Association and works with places like the Good Samaritan Free Clinic to provide free colon cancer screenings for some of its patients, to name a few.

All told, in 2011, Trinity provided \$56,952,215 in uncompensated care and community benefits to the Quad-Cities and Muscatine areas. This includes \$37,195,434 in free or discounted community benefits, uncompensated Medicaid and other community programs that Trinity specifically implemented to help area residents improve their health status and increase their access to health care. It also represents \$19,756,781 in uncompensated Medicare costs and bad debt Trinity absorbed.

“Trinity recognizes the responsibility we share with others to improve the quality of life in our community,” said Rick Seidler, Trinity President and CEO. “Despite challenging

times in the economy and in health care, Trinity continually seeks ways to address unmet needs of vulnerable populations and other underserved groups through our programs.”

By the numbers

Of the 2011 totals Trinity absorbed \$27,901,000 of underpayments by government-sponsored programs such as Medicare and Medicaid. That figure represents the difference between what it costs to provide care to those patients and the amount Medicare and Medicaid reimburse Trinity for those services.

In addition Trinity provided:

- **\$10,509,141** in free and discounted care, also known as charity care
- **\$10,091,781** in healthcare services for patients who were unable to pay
- **\$5,103,100** in financial donations, volunteer work and other programs such as health screenings, support groups, counseling and immunizations

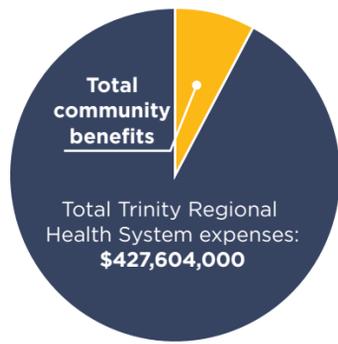
- **\$2,035,801** to subsidize money-losing services such as the emergency room and neonatal intensive care units
- **\$823,490** to educate new physicians, nurses and other medical professionals
- **\$476,397** to research innovative, life-saving treatments and cures

“Society has long recognized that the provision of health care is a societal good and that nonprofit hospitals promote the health and stability of our communities as a community asset,” Seidler said. “Hospitals relieve the burden of local and state governments in providing for the health and welfare of the people. It’s our core mission.”

Scan to view Trinity’s full 2011 community benefit report.



2011 Community Benefits compared to Total Expenses



Community Benefits were 8.7% of total expenses. Total people served: **404,402**

Trinity recognized in top 20 percent of health systems nationwide for quality, efficiency

Trinity Regional Health System has been recognized in the top 20 percent of health systems nationwide in the most recent Truven Health Analytics’ “100 Top Hospitals: 15 Top Health Systems survey.” The annual survey published in the health industry publication, “Modern Healthcare” on June 18, identifies what are considered to be the country’s 15 health systems setting the highest benchmarks on clinical quality, efficiency and patient satisfaction.

Sixty-four of the 321 health systems evaluated nationwide were identified in the top quintile. Trinity was recognized in the Small Health System category, which includes those health systems with less than \$750 million in operating expenses.

“Being recognized in the top quintile means you’re a high performer across the board, not just in a single service line, like cardiovascular disease. By visiting Trinity, a patient is more likely to have a better outcome, be more

satisfied, receive care at a more reasonable cost and have less chance of a medical error than they would elsewhere,” said Trinity President and CEO Rick Seidler.

“Quad-City residents have come to expect that kind of excellence from Trinity, and we strive to meet those expectations every single day.”



Seidler