



*May 13, 2011 Issue XLIII*

**Welcome to Trinity Tidbits.** This bi-weekly electronic resource is part of a larger effort to improve communication and help control costs at Trinity Regional Health System. We respectfully request that you not print Tidbits, unless absolutely necessary. Thank you for helping us to conserve our limited resources.

**Excellence in nursing** Congratulations to the 2011 Nurse Excellence Award winners who were recognized at the Nursing Excellence Tea during Nurses' Week: **Trent Mull** (Emergency Preparedness/EMS/Rock Island ED), **Pre/Phase 2 Unit** (Moline), **Larry Curtiss**, (Case Management) and **Leslie Cox** (Diabetes Education).

**Baby, you're the tops** Our recent designation as a 100 Top Hospital couldn't have been achieved without the hard work and dedication of our associates. Don't forget to stop by today's Hospital Week ice cream social from 2-4 p.m. to pick up a cool treat AND a special gift to commemorate our 100 Top Hospital award. Thanks again for all you do to help Trinity provide very good care and excellent service each and every day.

**Say cheese!** Riverside's Heart Walk team will host a pet photo fundraiser at All Four Paws pet grooming, 4303 18th Ave., Rock Island, from 10 a.m. to 2 p.m., Saturday, May 14. For \$10 get your picture taken with your best furry friend and meet KWQC-TV6 reporter and animal lover Bailey Deitz. Homemade doggy treats, pet scarves and pet blankets will also be available for sale along with doggie basket raffle tickets. All proceeds support the Heart Walk.

**Red wine & heart health** The Robert Young Center Heart Walk team will host a red wine tasting at 6 p.m., May 13, at the John Deere Road Hy-Vee. Cost is \$20 with 100 percent of the proceeds donated by Hy-Vee to benefit the Heart Walk. Sign up at Hy-Vee's customer service counter. Pre-payment is required. Seating is limited. For more information, contact **Mallory DeLeo** at (309) 757-1085 or [1418clubmgr@hy-vee.com](mailto:1418clubmgr@hy-vee.com).

**These boots were made for walkin'** The Friends of Trinity Medical Center Shoe Show will be held from 7 a.m. to 4 p.m., May 16 (RI/Jardine), 17 (Bett/A&B) and 18 (Moline/Ed Center). Cash, checks, major credit cards and payroll deduct are all accepted. All proceeds help Friends of Trinity fund projects that support Trinity's mission.

**Congratulations** to **Mary Gloeckner**, who has been named Board Liaison to the Professional Growth Program (PGP) Committee for the Board of Directors of the Wound, Ostomy, and Continence Nursing Certification Board. Mary was elected to this national board in 2010.

**Remembering loved ones lost** Trinity Pathway Hospice will host its 16<sup>th</sup> annual luminary lighting ceremony at 6:30 p.m., Wednesday, May 25, at Bettendorf Christian Church, 3487 Towne Pointe Road in Bettendorf (behind Lindquist Ford). Register and/or send your loved one's photo for displaying at the event by May 20. Contact Chaplain Lisa Gaston at (309) 373-2554 or [GastonLO@ihs.org](mailto:GastonLO@ihs.org) with questions.

**Way to go!** Congratulations to **Tina Hamer** (Wound Care) on passing her Undersea & Hyperbaric Medicine Society (UHMS) Exam! After weeks of studying, working long hours, and completing both the exam and 480 hours of hyperbaric clinical application, Tina received her certification in hyperbaric chamber operations.

**It's your time** National Medical Transcription Week is May 16-20, so be sure to say "thank you" to the 48 transcriptionists on the Trinity team!

**Welcome new docs** A warm welcome to **Drs. Sanjay Pancholi** (Internal Medicine), **Norman Williams** (Gastroenterology) and **William Zinn** (Radiology), who have all recently joined Trinity's medical staff.

**Condolences** Heartfelt condolences go out to **Nancy Orendorff** (NIDT) on the loss of her father, **Cathy Konrad** (College of Nursing) on the loss of her spouse, and **Annette Wilson** (CT) on the death of her father-in-law.

**Standards Spotlight tip: COMPASSION/COMMITMENT** “The value of compassion cannot be over-emphasized. Anyone can criticize. It takes a true believer to be compassionate. No greater burden can be borne by an individual than to know no one cares or understands.” – A. H. Stainback (submitted by ACES Navigator Stephanie Clifton, RYC).

**Biggest Loser results** The competition is heating up for round 2 of the Biggest Loser; check out the impressive weight loss for week 3: **Tarah Houk** (Rad Technologist) 5.1%; **Kelly Liedtke** (Patient Registrar) 4.8%; **Joel Simms** (Biomed Tech) 4.7%; **Lindsey Rives** (Executive Assistant) 4.3%, and **Kelly O’Keefe** (Financial Advocate) and **Cindy Jacobsen** (Pharmacy Technician) both losing 4%.

**A culture of safety** We’re continually working together to improve patient care, and your feedback is vital to our success. All clinical and administrative employees are encouraged to participate in this year’s patient safety culture survey available on the Intranet until June 9. This brief, anonymous questionnaire provides the opportunity to share your ideas about how we as a team can improve care at Trinity.

**In the news** Be sure to check out articles featuring your fellow Trinity associates: Recreation therapists Hillary Milo, Stacia Carroll and Kate Parr were interviewed about adaptive gardening in the May Radish Magazine and Dr. David Deopere is featured in an article in the Rock Island Argus for his work as co-chair of the American Heart Association’s Heart Walk. View both articles on [www.trinityqc.com](http://www.trinityqc.com) by clicking on “news” then “mentions.”

**Benevolent Bags and Tactful Ties** Trinity’s United Way Committee is now accepting donations of gently used or new purses and dress ties for a new fundraiser in June. Drop off your purses and/or ties with the following persons from May 16-June 8: **Jolene McKoon** (RI), **Paula Steffens** (Moline), or **Susan Roggendorf** (Bettendorf). All items must be clean and ready for sale when dropped off. Questions? Contact Susan at 742-2001.

**Movin’ on up** Congratulations to **Alison Beardsley**, who has accepted the position of Director of Business Operations for the cardiovascular service line. In her new position, Alison will be responsible for Cardiac Rehab, the HealthAware program, as well as all business/ financial aspects for the service line. Kudos also to **Michelle Blackmer**, the new interim nurse manager for 2North, Adolescent and Riverside.

**Kudos from the customer comment line:** Congratulations to **Terri Sommer, Nellie Garcia, Michelle Ayers and Dr. Ghassan Rahhal** (Trinity Express Care) on being singled out for their outstanding care on Trinity’s customer comment line this month. Keep up the great work!

**Discover the 5 Steps to Financial Fitness** Jason Taulbee, our JP Morgan Education Consultant, will visit our campuses in May to provide small group education sessions on “The 5 Steps to Financial Fitness” for IHS 401k plan participants. Sessions are ½ hour in length. Participation is limited for each session. Sign up in NetLearning at <https://netapp.netlearning.com/ncsi/login.aspx?id=296>.

**National recognition** Congratulations to medical staff member **Dr. Jeffrey Maurus**, OB/GYN, for receiving the Dr. Allan Rosenfield Access Award at the 40th anniversary National Family Planning and Reproductive Health Association national conference in Washington, D.C.

**Oh, the “purse”abilities** Shop Trinity Gifts & Floral’s “Purse”abilities sale from May 23-29 at all three campuses. All purses will be 20% off and certain ones will be up to 40% off. A wide selection will be available with new purses added daily!

**Bypass begins** The Bettendorf Surgical Services construction project is underway and will necessitate the closure of the OR and cath lab suites from 6 p.m., Friday, May 13, through 7 a.m., Sunday, May 15. Trinity Bettendorf will be on bypass for all surgical and cardiac procedures during these times. Please contact **Connie Melby** at 742-4910 or **Betsy Demarest** at 779-2194 with any questions or concerns.

**Win a PTO day** Complete your mandatory NetLearning modules for 2011 by May 31 and be entered into a drawing for a PTO day. The regular deadline for successfully completing each of these modules is Oct. 31, 2011.

**Need someone to listen?** Contact EAP at 779-2273 or (800) 383-7900 for a FREE and confidential consultation.

**Want to share a tidbit?** Send ideas to [tidbits@ihs.org](mailto:tidbits@ihs.org). The next *Tidbits* comes out on Friday, May 27. Content deadline is noon on **Wednesday, May 25**.