



March 2, 2012 Issue 63

Welcome to Trinity Tidbits. This bi-weekly electronic resource is part of a larger effort to improve communication and help control costs at Trinity Regional Health System. We respectfully request that you not print Tidbits, unless absolutely necessary. Thank you for helping us to conserve our limited resources.

Tips to practice our Standards: Appreciation “Let your co-workers know when you see them doing a great job.”

Bonus time Eligible associates will receive an incentive bonus payment to recognize and reward the performance results achieved in customer service last year on the Friday, March 9, pay date. Through your efforts, we achieved a score of 87.76 on the combined Press Ganey inpatient, outpatient, emergency department and ambulatory services patient surveys for 2011, which exceeded our goal of 87.24. Keep up the great work!

Biggest Loser week five The 5th session of Trinity’s Biggest Loser is well underway! Here are the top losers from week 5: **Ricky Schulz** (Facilities Services), 7.2%; **Pam Barks** (Rehab), 7%; **Beth Kelley** (Cardio Diagnostics), 7%; **Abby Tracy** (OR Bettendorf), 4.5%; and **Richelle Kuboushek** (Education), 4%.

Story time! Friends of Trinity Medical Center will sponsor a fundraising book sale, featuring a variety of books for children and adults, plus a small selection of gifts and toys. Sales on all campuses are open to the public and will be open from 7 a.m. to 4 p.m. at Trinity Bettendorf on March 7, Trinity Rock Island on March 8 and at Trinity Moline on March 9. All proceeds from this event, our shops and floral department, benefit Friends of Trinity, enabling us to support the mission of Trinity Regional Health System.

St. Pat’s perks Up to 100 Trinity employees may register to run the 30th annual CASI St. Patrick’s Day Race for free as part of our corporate sponsorship. The 5K race is held in downtown Davenport on Saturday, March 17. Please see the Intranet for details on how to claim your free race entry.

That’s great! Congratulations to ED clinical educator **Amy Mundisev** (Nursing Administration), who has been named to the list of 100 Great Iowa Nurses 2012.

HCAHPS winners Congratulations to the following patient care teams whose units had the highest HCAHPS scores in three key areas in January: “Responsiveness to Patients” (IA: medical inpatient; IL: 4 South), “Managing Patient Pain” (IA: ICU; IL: 4 South) and “Overall Patient Satisfaction.” (IA: medical inpatient; IL: 4 North). Keep up the great work!

Whose stethoscope is golden? Nursing Worklife would like to recognize Trinity medical staff physicians who show their excellence every day! We are looking for physicians who are team players, show respect to staff, patients, and families, and help make Trinity the place to come for the “Best Outcome, Every Patient, Every Time.” You may vote for up to three physicians through March 15. The top vote-getter will be recognized on Doctors’ Day, March 30. Go to the “Featured” section of the Intranet for more information on how to submit your nomination.

Movin’ on up Congratulations to **Abigail Mooney**, new nurse manager of the Trinity Bettendorf medical inpatient unit.

Condolences Heartfelt condolences go out to the friends and family of **Dennis Gladkin** (Nutrition Services), including spouse **Cindy Gladkin** (Physician Services), at his passing, and **Sue Hart** (Marketing & Communications) **Susan Wilson** (Moline OR), **Christine Kessel** (College) and **Pranav Patel** (Radiology) on the loss of their fathers. Know of a condolence to share? Go to “Forms and Documents” on the Intranet and click on “Condolence Form.”

Join Trinity's United Way committee Trinity's 2012 United Way campaign committee wants YOU! Please consider investing two lunch hours per month to improve the community we serve. Please contact **Nancy O'Dacre** at (309) 779-3609 or odacrenl@ihs.org for more information or to sign-up.

Komen board Congratulations to Director of Cancer Services **Andrea Schelin**, who was been selected to serve on the board for Susan G. Komen for the Cure® - Quad Cities.

Doc's Day decorating contest Show your team spirit and how much we care by decorating your department in honor of Doctor's Day. Unit judging criteria includes overall creativity, incorporation of theme into decorations and incorporation of physicians into decorations. 1st place (pizza party), 2nd place (Whitey's) and 3rd place (snack basket) will be awarded. E-mail **April Bowlyou** at bowlyoua@ihs.org or call 779-2265 to register your area.

It's Taco Tuesday time! Enjoy \$5 tacos and a chance to bid on silent auction items from 5-7:30 p.m., Tuesday, March 13, at Mulligan's Valley Pub in Coal Valley, Ill. Monies raised go to support the activities of Colon Cancer Free QCA, of which Trinity is a part. Remember, March is Colon Cancer Awareness Month.

99 logo balloons go by Trinity Gifts & Floral now offers Trinity logo balloons in classic "Trinity blue" to include in your floral arrangements and balloon bouquets. Cost is \$3 per balloon. They do custom orders for all occasions to suit your occasion and budget and can even prepare same-day orders if received before noon on weekdays. Call 779-ROSE (7673) to place your order. Trinity Gifts & Floral Shops are operated by Friends of Trinity Medical Center and staffed by volunteers. All proceeds support Trinity and community health efforts.

Lauding leadership Congratulations to **Amanda Crowell**, Director of Revenue Cycle, for being selected as part of the BlackHawk College Foundation's 2012 Leaders Under 40 class.

Spring cleaning We are having a system wide Lean contest! Pick a spot that needs a 5S, schedule a 5S activity for your department/unit, and send before and after photos to **Lynn Ripple** in Performance Improvement by March 30. Questions? Contact Lynn (779-5021; RippleLK@ihs.org), **Mary Nelson** (779-3180; NelsonML3@ihs.org) or your Performance Improvement Champion.

Shirt sales Trinity also is raising funds via heart shirt sales through May 18. Forms are available on the Intranet under forms and documents. You may also order shirts via payroll deduction in the gift shops. All proceeds go to the American Heart Association and contribute to Trinity's goal of raising \$30,000 for the Heart Walk.

Staking a claim The deadline to file a claim for 2011 FSA medical and dependent care expenses is fast approaching! We have been notified by Principal that there are a number of associates who have a remaining balance in their 2011 Flexible Spending Account. If you have not requested reimbursement of all of your 2011 FSA funds, you have until March 28 to file a claim for eligible 2011 expenses. Claims received after that date will be deemed ineligible, and any funds remaining in your account will be forfeited.

Her majesty Congratulations to **Sue Scally** (RYC) for being voted Queen of the Mardi Gras Charity Ball in Rock Island.

Money for college A variety of scholarship options exist for associates, their children and/or their grandchildren looking to finance their future health care careers education through the Iowa Hospital Association, Illinois Hospital Association and the Trinity Health Foundation (Kenneth Moburg scholarship, CVM-IL scholarship and Lynn Vermeer scholarship). Contact the Volunteer Services office for association scholarship details and the Trinity Health Foundation office for the others. Details also may be found on the Intranet under News (click on "more news").

Troop transition Jason's Box, an organization dedicated to improving the health and well-being of our military men and women, has added a full section for local and national behavioral health resources to their Website to assist troops with services they may need for their transition to civilian life. Jason's Box was founded by Trinity associate **Teri Johnson** and is supported by the Trinity Health Foundation. Visit www.jasonsbox.com and click on "behavioral health" at the top of the home page to access resources.

Need someone to listen? Contact EAP at 779-2273 or (800) 383-7900 for a FREE and confidential consultation.

Want to share a tidbit? Send ideas to tidbits@ihs.org. The next Tidbits comes out on Friday, March 16. Content deadline is noon on **Wednesday, March 14**.