



TRINITY
IOWA HEALTH SYSTEM

Moline • Rock Island • Bettendorf • Muscatine

TRINITY

Tidbits



July 6, 2012 Issue 72

Welcome to Trinity Tidbits. This bi-weekly electronic resource is part of a larger effort to improve communication and help control costs at Trinity Regional Health System. We respectfully request that you not print Tidbits, unless absolutely necessary. Thank you for helping us to conserve our limited resources.

Healthy Bites & Fit Bits is now your one-stop source for becoming a healthier you from the Trinity Live Well Initiative. The two-page newsletter for associates includes upcoming health classes and screenings, healthy recipes, EAP information, motivational quotes, and fitness and/or nutrition advice. Watch for Healthy Bites & Fit Bits every other Wednesday. Want to view past issues? Go to "Newsletters" on the Intranet located at <http://intranet/body.cfm?id=19>.

Is Joint in the joint? Please note that Trinity is due for our three-year, unannounced survey from Joint Commission, and surveyors are expected to be on-site soon. When they arrive, a notice will be sent to all managers and directors to alert staff. Thank you for your extra efforts in helping Team Trinity put our best foot forward every day.

HCAHPS winners Congratulations to the following patient care teams whose units had the highest HCAHPS scores in three key areas in May: "Responsiveness to Patients" (IA: Surgical; IL: 4 North Neuro), "Managing Patient Pain" (IA: Surgical; IL: Stepdown) and "Overall Patient Satisfaction" (IA: Surgical; IL: 6 South). Keep up the great work!

Zeroing in Congratulations to the Trinity Bettendorf campus for achieving zero healthcare-associated infections (HAI) in 2012. Trinity Bettendorf had not had zero HAIs since December 2009. Way to go!

Movin' on up Congratulations to **Ken Arnold** (Facilities) on his new role as Interim Director of Plant Engineering, and to **Christy Gause** (Physician Relations) new Director, Physician Relations and Network Development.

Gabbing with the golfers Grab your lunch sack for a Q&A with John Deere Classic golf pros from 11:45 a.m. to 12:30 p.m., Wednesday, July 11, in the Jardine Auditorium at Trinity's Rock Island campus. Trinity has been the proud medical sponsor of the John Deere Classic for 22 years.

NetLearning news Recently there has been some confusion regarding the legal obligations Trinity has to provide for sign or language interpretation/translation. As a result, a short NetLearning presentation has been added to applicable patient care staff to provide clarification. Every Trinity associate is responsible for completing each of the mandatory NetLearning modules by the Oct. 31 due date. Failure to complete the required modules will cause you to forego your pay-for-performance increase at your annual review in early 2013.

Welcome new docs A warm welcome to **Dr. Suresh Alla** (Nephrology/Internal Medicine), **Dr. Nitesh Upadhyay** (Internal Medicine), **Dr. Muhammed Hussain** (Therapeutic Radiology), **Dr. Niazi Muhammad** (Hospitalist/Internal Medicine), **Dr. Alan Buchman** (Gastroenterology), **Dr. Douglas Gaither** (Emergency Medicine), **Dr. Joseph Kent** (Infectious Diseases), **Dr. Ashish Malhotra** (Internal Medicine), **Dr. Rajiv Mallik** (Cardiology/EP) and **Dr. Rajiv Sharma** (Internal Medicine), who have all recently joined Trinity's medical staff.

Condolences Heartfelt condolences go out to **Linda Wittenauer** (Ambulatory Services) on the death of her mother and **Stephanie Rabe** (Pre-surgical Testing) on the passing of her father-in-law. Know of a condolence to share? Go to "Forms and Documents" on the Intranet and click on "Condolence Form."

A friendly birdie Support Friends of Trinity by pledging a donation based on the number of birdies in this year's John Deere Classic or consider a one-time donation for "Birdies for Charity." Fundraisers like these allow the Friends of Trinity to provide financial support to Trinity Regional Health System and the Quad-City community. Pick up a donation card in the Volunteer Services office and turn it back in no later than today!

Epic Training Journey: A Phased Approach Learning a new computer system consists of different phases to become more proficient. Always keep the patient in mind as we implement our system that goes live on Saturday, Aug. 25. Patient safety is our priority:

Phase 1 – CBT is one-on-one, computer based training to get you acquainted with Epic prior to attending class.

Phase 2 – Classroom Training involves learning the basics with guidance from the Credentialed Trainers.

Phase 3 – Practice/Practice/Practice to develop confidence out on the floor.

Phase 4 – Dress Rehearsal allows you to be out on the floors with super users for at-the-elbow support and more practice.

Safety survey soon Trinity wants your ideas to improve patient care. All clinical and administrative associates are encouraged to participate in the anonymous Agency for Healthcare Research and Quality Patient Safety Culture Survey, which will become available Aug. 1 on the Intranet. Watch for the banner ad on the front page.

Mobile retirement planning J.P. Morgan Retirement Plan Services has created a mobile-optimized version of www.retireonline.com. The mobile site has on-the-go account information, including a "Will I have enough?" section. Beginning today, any time you visit www.retireonline.com using your mobile device, you'll be automatically directed to the new site, which is fully integrated with the full site. Just log on, register your mobile device and get your retirement plan to go!

Workshop for veterans' mental health The Robert Young Center and Jason's Box are part of a coalition presenting "Serving Those Who Serve: Helping civilian healthcare professionals identify, understand, and assist military service members with PTSD and TBI." All war fighters, veterans and their family members face important readjustment issues. This workshop will assist healthcare professionals in identifying those with behavioral health issues, including post-traumatic stress disorder (PTSD) and traumatic brain injury (TBI). The free workshop will be held from 1-5 p.m., Tuesday, July 17, at the Holiday Inn, Rock Island. CMEs and CEUs are available. For more info, visit http://intranet/tqcnet58386/documents/corpcomm/VeteransMentalHealth_no%20crop.pdf.

Health hoopla Trinity's Spirit of Women program will offer "The Hoopla about Pelvic Health" from 6-7 p.m., Tuesday, July 24, in the Gilbert Room at the Bettendorf Public Library. Dr. Dianne Giammetta, OB/Gyn, will discuss how to understand perimenopause and heavy periods, the facts on fibroids, effective treatments for urinary incontinence and the perils of a weak pelvis. Learn how these topics affect a woman's confidence and quality of life. Register by calling Trinity Spirit of Women Coordinator **Amy Pearson** at (309) 779-2067.

Baking for bucks Mark your calendars for the United Way bake sale in the Rock Island cafeteria from 11 a.m. to 1 p.m., Friday, July 27, and trivia night at CASI in Davenport at 6:30 p.m., Saturday, Oct. 13. For more information, contact **Christy Gause** (Physician Services) at (563) 742-3370.

Facebook friends Are you a fan of Trinity on Facebook? You could be missing out on photos from events Trinity supports or hosts, breaking health headlines, Trinity wellness screenings or classes and other health system news. Like us at www.facebook.com/trinityqc from your home computer.

Empowering women The Women's Connection presents "Daring to Live and Lead with Purpose, the 2012 Quad Cities Women's leadership Conference," from 8 a.m. to 1:30 p.m., Thursday, Oct. 4, at the Quad Cities Waterfront Convention Center. World-class athlete, author and journalist Diana Nyad and Georgia's first African American Chief Presiding Judge Glenda Hatchett are the keynote speakers. Breakout sessions, breakfast and lunch are included. Early bird registration through Aug. 31 is \$125 for Women's Connection members and \$130 for non-members. For more information and to register, go to www.womens-connection.org or call (309) 631-0167.

Need someone to listen? Contact EAP at 779-2273 or (800) 383-7900 for a FREE and confidential consultation.

Want to share a tidbit? Send ideas to tidbits@ihs.org. The next Tidbits comes out on Friday, July 20. Content deadline is noon on **Wednesday, July 18.**