



Aug. 5, 2011 Issue XLVIII

Welcome to Trinity Tidbits. This bi-weekly electronic resource is part of a larger effort to improve communication and help control costs at Trinity Regional Health System. We respectfully request that you not print Tidbits, unless absolutely necessary. Thank you for helping us to conserve our limited resources.

Kudos from the customer comment line Congratulations to **Dr. Karen Brenot** (OB/Gyn), **Cheryl Ehrler**, RN (Bettendorf Ambulatory Surgery), **Maura Costello** (Bettendorf Sleep Center), **Linda Berry** (Bettendorf Sleep Center), **Carrie Marando** (Respiratory Therapy), **Erica Murphy** (7 North), **Ruth Hazen** (Respiratory Therapy) **Bridget Randall**, RN (Moline ED), **Katie Blevins** (Rehab Services) and **Brenda Utterback** (Rehab Services) for being singled out for their outstanding care on Trinity's customer comment line this month. Your good work and extra efforts are appreciated!

A 5-star value Trinity's Rock Island and Moline campuses are among the nation's top hospitals in terms of the value they provide to the community, according to a national survey conducted by Columbus, Ohio-based healthcare finance consulting firm Cleverley + Associates. Trinity was designated as a Community Value Five-Star Hospital in the non-teaching large hospital category.

OUCH! Join the "OUCH Race Series" half marathon and the "Mayor's Run/Walk for Wounds 5K" on Saturday, Aug. 20. Both events start and finish at Trinity Bettendorf. The half marathon begins at 7 a.m. followed by the 5K walk at 7:15 a.m. Register online at www.ouchrace.com. Registration forms are also available at Trinity Center for Wound Care Bettendorf, a beneficiary of the race series that raises money for wound care patients, education and global volunteerism.

Sheet sale Friends of Trinity invites you to its second annual sheet and shoe sale! Buy a 6-piece package of bed sheets, any size or color, for just \$20. Gym shoes are \$15. The sale will be held from 7 a.m. to 4 p.m. at Trinity Moline on Wednesday, Aug. 17, at Trinity Bettendorf on Thursday, Aug. 18 and Trinity Rock Island on Friday, Aug. 19. Friends of Trinity proudly sponsor our gift shops, floral department and special events to provide financial support for Trinity Regional Health System.

Standards spotlight: ENERGY Energy is working like a fine-tuned machine. Energy is showing your strength in what you do both inside and outside. It is physical, emotional and spiritual (submitted by ACES Navigator **Sandy Hoogerwerf**, Mother/Baby).

Kronos down time On Tuesday, Aug. 9, remember to stay out of both test and live Kronos environments from 6-11 p.m. Associates should also not use the online Kronos timecard. After conversion, the JWALK version of Kronos will not work. During this process, do not use the online Kronos timecard. The phone lines will still be functioning to clock in as you normally do, although there may be slight delays.

Calling all Trinity runners Are you looking for a group of people to run or train with? Trinity Trackers meets three times a week at various places around the Quad-Cities. If you are interested in joining, contact **Valerie Farley-Olson** at olsonvs@trinityqc.com.

Welcome new residents Trinity Family Practice Residency welcomes two new residents: **Karthik Chakrala, D.O.**, and **Michael DiDonna, D.O.**

Condolences Heartfelt condolences go out to team members **Cheryl Gulick** (Bettendorf OR) on the loss of her brother, **Jeri Gideonson** (Medical Records) on the passing of her father-in-law, and to **Therese Johnson** (SICU/Rock Island), **Shela Genz** (Women's Imaging), and **Kelli McKay** (ED/Rock Island) on the deaths of their fathers.

Volunteer at the gift shop Are you or anyone you know interested in volunteering to work Trinity's Moline or Rock Island gift shops? If you know someone who'd make a great gift shop clerk, please spread the word. Volunteer applications can be picked up just outside any Trinity gift shop or online at trinityqc.com by clicking on "Ways to Give" and selecting "Volunteers & Friends." Applicants should be comfortable interacting with the public and have retail and/or computer experience. Varying shifts available.

Help us be the best As part of IHS' participation in the "Best Places to Work in Healthcare" program, 400 randomly selected associates were asked to complete an online survey that arrived via email with the subject line, "Best Places to Work in Healthcare – Employee Survey." The first round of the Best Place to Work surveys was sent out to our random employee list, but to-date we have a 9% response rate system-wide. We need to reach 40% in order to be considered for their list. To assist those that did not take it or those that accidentally deleted it, the employee surveys will be resent on the following dates for the last time on Friday, Aug. 5, the day they are due.

Try out the Y Trinity and the Quad City YMCAs have entered into a corporate partnership that allows Trinity employees to receive a multitude of benefits, including free one-week passes, wellness coaching and class sessions and access to all YMCA facilities in the U.S. For more information, contact the nearest YMCA location or **Colleen Borts**, Trinity Live Well team leader, at (309) 779-5041.

Buy, George In honor of National Dollar Bill Day, Monday, Aug. 8, you can s-t-r-e-t-c-h your dollar by enjoying 20% off everything at Trinity Gifts & Floral shops (normal exclusions apply). Choose from the latest in jewelry, purses, accessories, toys, candles, plush, inspirational and gift items, and seasonal merchandise. All shops will open at 7 a.m. to accommodate our third shift associates, with the 20% off special running all day.

Movin' on up **Pat Shouse** will transition from her role as Manager of Volunteer Services/Friends of Trinity to Director of Community Services. **Vicki Gray** has accepted the position of Manager of Volunteers, Retail Services and Friends of Trinity that Pat formerly held. **Sandy Sorenson** also was recently named the interim Nurse Manager of 7N Stepdown. Good luck in your new positions!

Trivia time! The Trinity Trivia Night benefiting United Way will be held at 7 p.m., Saturday, Oct. 29, at the Knights of Columbus in Davenport. Tables of eight can be reserved for \$80 (payment due the night of the event) by contacting **Cindy Gladkin** at (309) 779-2279 or gladkinc@ihs.org.

Hy-vee winner Congratulations to **Lynne Allison** (Moline BirthPlace), who was selected at random to win the \$20 Hy-vee gift card for completing the Live Well survey online. Nearly 1,000 associates gave their suggestions and ideas, which will be extremely valuable in guiding the initiative's future efforts.

Discount discovery Did you know that you have access to a wealth of discounted services and products for simply being a Trinity associate? To check out the list of companies that provide discounts, go to Tools and Services on the Intranet home page and click on employee discount.

Get Your Rear in Gear Trinity Muscatine is sponsoring this 5K run/walk for colon cancer awareness on Saturday, Sept. 17, at Discovery Park, 3300 Cedar Street, Muscatine. Cost to enter before Tuesday, Sept. 13, is \$25 for adults and \$12 for children 12 and under. For more information about joining or donating to a Trinity team, contact **Bobbi Park**, Rock Island lead Endo RN, at (309) 779-3225.

An enchanting autumn Friends of Trinity Medical Center will present "Autumn Enchantment," its annual Celebrity Style Show, beginning at 11 a.m., Oct. 14, at the Davenport River Center's Great Hall. Funds from the event will support Douglas Park Place, which supports women and children throughout the substance abuse rehab process.

Need someone to listen? Contact EAP at 779-2273 or (800) 383-7900 for a FREE and confidential consultation.

Want to share a tidbit? Send ideas to tidbits@ihs.org. The next *Tidbits* comes out on Friday, Aug. 19. Content deadline is noon on **Wednesday, Aug. 17**.