



April 13, 2012 Issue 66

Welcome to Trinity Tidbits. This bi-weekly electronic resource is part of a larger effort to improve communication and help control costs at Trinity Regional Health System. We respectfully request that you not print Tidbits, unless absolutely necessary. Thank you for helping us to conserve our limited resources.

Tips to practice our Standards: Attitude Huddle with your team/group at the end of the week and have each person share their accomplishments, victories and great moments of the week.

Your Foundation dollars at work In 2011, the associate contributions to Trinity Health Foundation helped with the \$12,000 refurbishing of the patient waiting area at the Trinity Cancer Center in Moline. Stop in and see what a comforting and restful setting has been created for patients and those who wait for them while in cancer treatment.

Support Stylin' Tickets for the 2012 Stylin' Against Breast Cancer events at the Quad Cities Waterfront Convention Center are now on-sale. The wine & cheese party is from 6-9:30 p.m., Wednesday, April 25, and costs \$25. The luncheon & style show featuring breast cancer survivors begins at 11:30 a.m., Thursday, April 26, and costs \$30. A special combo ticket is available for \$50. Call the Trinity Health Foundation office at (309) 764-7610 for more info or to purchase tickets. 100 percent of the proceeds support local breast cancer projects. Note: If you are interested in volunteering, please contact **Andrea Schelin** at (309) 779-5902 or ScheliAL@ihs.org.

Walk this way Staff and physicians are encouraged to attend one of three IQ4 Work-flow Walk-throughs (WFWT) for an opportunity to see the IHS build of the Epic system, IQ4 principal trainers will lead you through a one-hour fictitious scenario of a patient from the ED through admission to discharge to demonstrate the system while you consider how it will meet your department needs and what this change means to you. Questions are encouraged. All WFWTs are in the Jardine, April 30, noon to 1 p.m.; May 1, 7:30-8:30 a.m. and also noon to 1 p.m. Throughout the day on Monday and Tuesday, individual departments will meet in one-hour focus groups to take a closer look at their workflows and have dialogue about how we can prepare for "go-live" on Aug. 25.

Luminary remembrance Join Trinity Pathway Hospice for their annual Luminary Service of Remembrance from 6:30-8 p.m., Monday, April 23, at Trinity Bettendorf. If you would like to honor a loved one who has passed, send your name, your loved one's name and dates of birth and death, and a photo of them to be included in the service. Mail it to Trinity Pathway Hospice, 106 19th Ave., Moline, Illinois, 61265, or email GastonLO@ihs.org. If mailing a hard copy photo, be sure to include contact information on the back so it can be returned at the service.

Another DAISY Congratulations to recent DAISY Award recipient **Linda Landry** (5S/Rock Island). The DAISY Award is a way to honor the extraordinary care our nurses provide at the bedside day in and day out. To learn more visit www.daisyfoundation.org. If you have a nurse you would like to nominate for this award please visit the Shared Decision-Making page on the Intranet.

Golden Stethoscope Congratulations to 2012 Golden Stethoscope Winner **Dr. N. Rama Prabhu**, anesthesiologist. This award is given each year in celebration of Doctor's Day by Trinity nurses and staff.

Movin' on up Congratulations to **Marika Jones**, new Trinity Health Foundation President, and **Janet Cappaert**, new Clinic Administrator for Trinity Internal Medicine-Rock Island and Coal Valley Clinic.

Condolences Heartfelt condolences go out to **Beth Bomelyn** (Radiology) and **Linaka Kain** (Registration Services) on the loss of their fathers-in-law, **JoAnn Bird** (Radiology) on the death of her son-in-law and **Cheryl Gulick** (OR) and **Cynthia Johnson** (Radiology) on the passing of their mothers. Know of sympathies to share? Go to "Forms and Documents" on the Intranet and click on "Condolence Form."

Pharmacy news All approved maintenance drugs will be filled at the Mail Order IHS Pharmacy. An initial supply can be obtained from a retail pharmacy for a 1-month period. Future refills need to go through the IHS Pharmacy to be covered by insurance. There may be a cost savings to buying prescriptions at Trinity Retail Pharmacy and not through the insurance plans. If you are enrolled in the IHS Health Savings Plan and are responsible for 100% of your prescription drug costs until you meet your annual deductible, please contact the Trinity Retail Pharmacy for discounted prescription rates. More information can be found on the Intranet by clicking on the Trinity Retail Pharmacy banner.

Caffeine changes Theo's Coffee Shop at Trinity Rock Island will be changing hours to accommodate our visitors and associates better. The shop will now be open from 7 a.m. to 6:30 p.m., Monday through Friday, and from 10 a.m. to 2 p.m. on weekends.

Gilda's Run The Gilda's Run for Laughs & Roseannadana Dash, sponsored by Trinity, will take place at 8 a.m., Sunday, April 22, at the Quad Cities Waterfront Convention Center in Bettendorf. The price of \$25 includes race registration, breakfast buffet, and a long-sleeve t-shirt. You can register online at <http://gildasclubqc.org/event/gildas-run-for-laughs-roseannadana-dash/>. For more information, please contact paige@gildasclubqc.org or (563) 326-7504.

Ethical dilemma Join Trinity's ethics committee for their next lunch and learn session from noon to 1 p.m., Friday, April 20, regarding the challenges providers face when limited by finances. CMEs and CEUs are available. To register, call **Physician Services** at 779-3200 (CMEs) or **Kaaren Nelson** at 779-2834 (CEUs).

March for Babies Trinity is the presenting sponsor for the March of Dimes' March for Babies on Saturday, April 28, at Bettendorf Veteran's Memorial Park, 1645 23rd St., Bettendorf. Registration begins at 8 a.m. with the walk starting at 9 a.m. Raise at least \$25 for March of Dimes and get a March for Babies t-shirt from Trinity. Email Devriesj@ihs.org with your size. Raise at least \$200 for March of Dimes and get a March for Babies t-shirt. Join the Trinity team at: http://www.marchforbabies.org/s_team_page.asp?seid=1695046.

Welcome new doctors A warm welcome to **Dr. Joseph Kent** (Internal Medicine/Infectious Disease), who has recently joined Trinity's medical staff. Welcome also to Trinity Specialty Clinics, which are now part of NewGroup!

Advocacy award Trinity recently received an award from the Iowa/Illinois Independent Living Center, which provides interpreters and advocates for the disabled. The award was presented for exemplary dedication and commitment to communication accessibility for people who are deaf or hard of hearing through support of their interpreter service program for 2010-2011. Congratulations!

Resource rally Visit the Community Resource Fair from 8 a.m. to 5 p.m., Thursday, April 26, in the Jardine Auditorium at Trinity Rock Island. Attendees will have the opportunity to visit with Illinois and Iowa extended care and assisted living facilities, Alternatives for the Older Adult and get assistance in completing a Power of Attorney. For more information, contact **Deb Andrews** in Case Management, (309) 779-2687.

Is your provider in-network? In order to insure that the services you receive will be a covered benefit under the IHS self-insured insurance plan, always make sure to check the following beforehand: 1) that you have selected a provider who is a participant in our network, 2) that the service you are seeking (referral, consultation, procedure) is covered under the plans benefit's structure, and, 3) that your benefits cover you at the facility where the service will be provided. The site selected, whether an outpatient facility such as a lab, radiology, an ER visit, a procedure at an outpatient surgery center or an inpatient procedure or hospitalization, must be in the IHS network. For more information, visit the HR tab on the Intranet.

Free shredding Trinity associates may take advantage of free shredding from our shred company, Cintas. The Quad-City campuses will all be on Wednesday, April 25: Rock Island: 6-9 a.m. (front of the hospital near the bus stops), Moline: 11 a.m. to 1 p.m. (back of the hospital near Receiving), Bettendorf: noon-3 p.m. (near the front entrance). Muscatine will be from 7-10 a.m., Saturday, April 27 (back of the hospital near Receiving).

Need someone to listen? Contact EAP at 779-2273 or (800) 383-7900 for a FREE and confidential consultation.

Want to share a tidbit? Send ideas to tidbits@ihs.org. The next Tidbits comes out on Friday, April 27. Content deadline is noon on **Wednesday, April 25**.